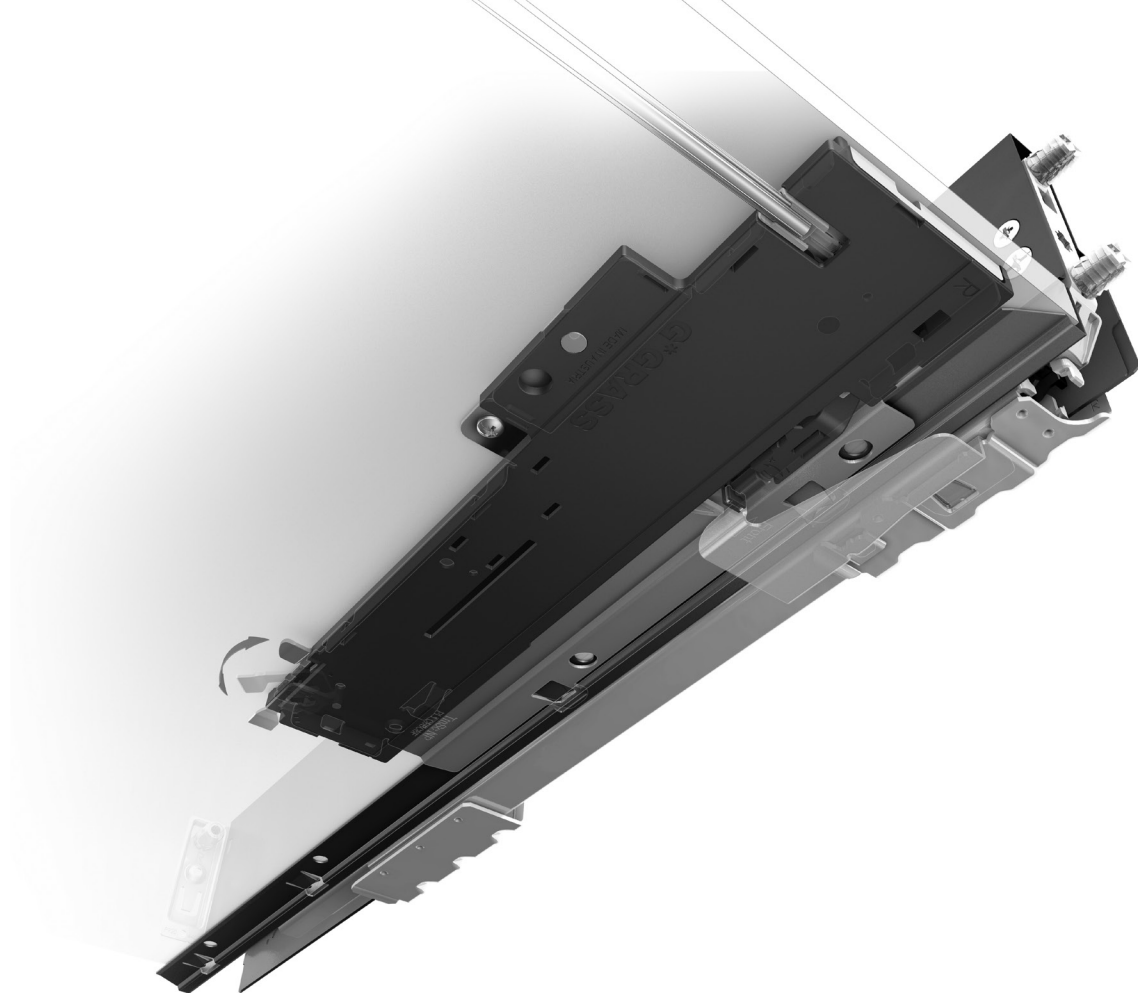




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Identifying and rectifying faults

G*GRASS

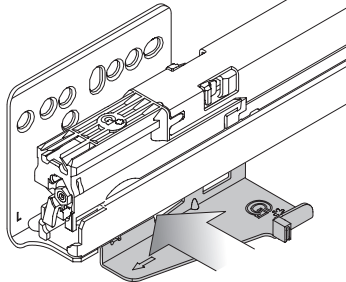
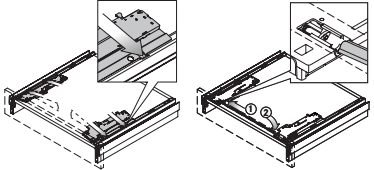
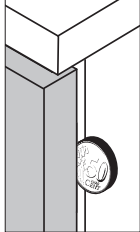
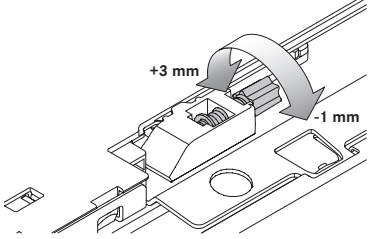
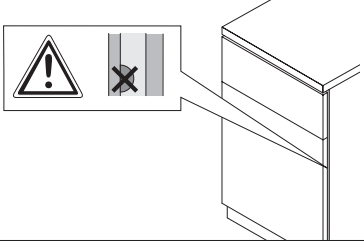
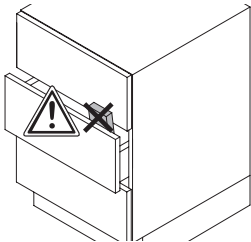
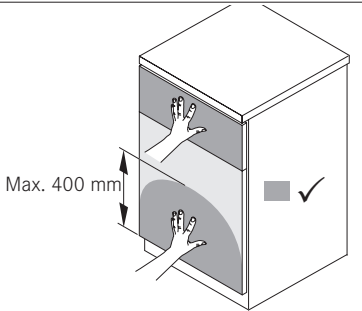
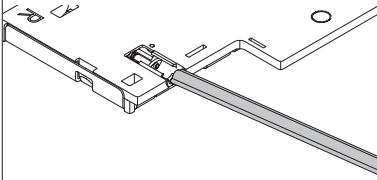
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1 Drawer does not open when triggered by pressing.

	Possible cause	Solution	
1.1	Activator is not correctly installed or is completely missing. Activator is not fully engaged or is loose. Right/left were mixed up. Activator was bent due to external force.	Refit activator. Push the activator back into place and check that it is securely attached. Make sure that right and left are correct. Bend the activator horizontally by feel. Ensure that the plate connection is secure, otherwise replace the activator.	
1.2	Tipmatic Soft-close unit is not fitted.	Refit.	
1.3	Front gap adjustment is too low (<2.5 mm)	Adjust the front gap (3-4 mm is recommended). Test with a 50 euro cent coin.	 
1.4	Buffer fitted.	Remove the buffer.	
1.5	Drawer is blocked by an object.	Remove the object.	
1.6	Observe the trigger range for high fronts.	Actuate the front in the lower two thirds. Check that the front is parallel to the cabinet, alter if necessary via the tilt adjustment.	
1.7	Synchronisation rod falls out because it is too short.	Request new synchronisation rod. Dimensions: Inside cabinet width - 206 mm	

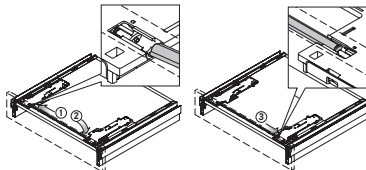
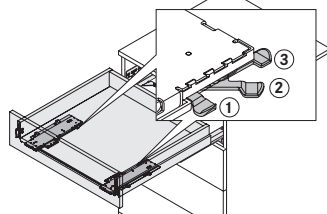
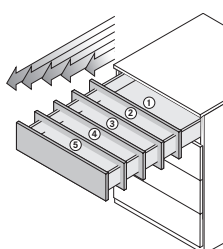
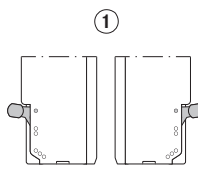
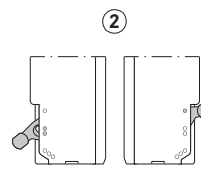
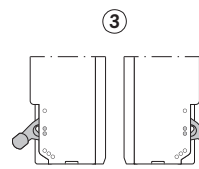
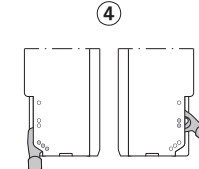
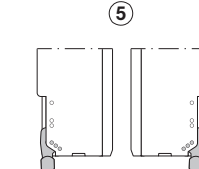
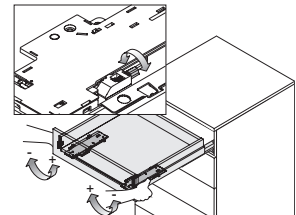
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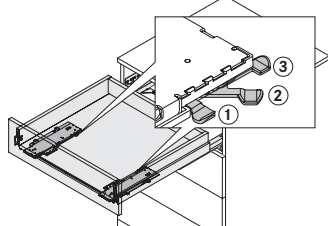
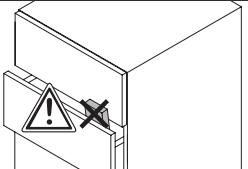
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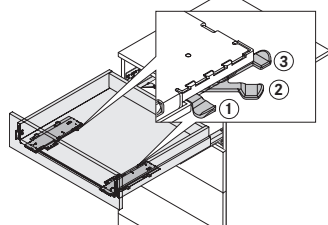
2 Drawer opens just a few millimetres.

	Possible cause	Solution				
2.1	Synchronisation rod is missing or is not installed correctly.	Install the synchronisation rod correctly.				
2.2	Opening force too low.	Increase opening force by one level on both sides. 1 = Weak 2 = Medium 3 = Strong It is also possible to increase by just one level on one side - left or right - to adjust the opening force better and more precisely				
		≤ 30 kg 	30 kg-40 kg 	40 kg-50 kg 	50 kg-60 kg 	60 kg-70 kg 
2.3	Conflicting depth settings have been set.	Set the depth setting to the same position on the right and left and then perform the front gap adjustment again.				

3 Drawer does not come out far enough.

	Possible cause	Solution	
3.1	Opening force too low.	Increase opening force by one level on both sides. 1 = Weak 2 = Medium 3 = Strong See 2.2	
3.2	Drawer is blocked by an object.	Remove the object.	

4 Drawer comes out too far.

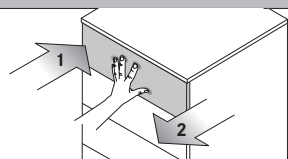
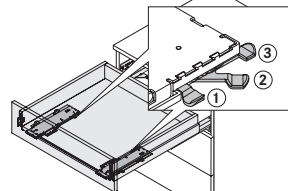
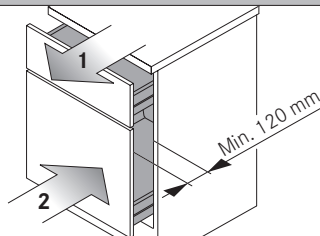
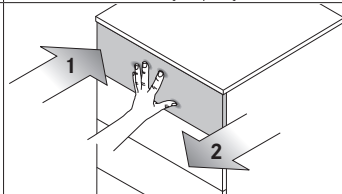
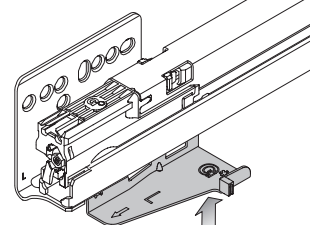
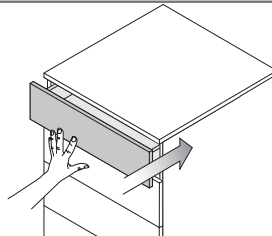
	Possible cause	Solution	
4.1	Opening force set too high.	Reduce opening force by one level on both sides. 1 = Weak 2 = Medium 3 = Strong See 2.2	

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5 Opening force cannot be adjusted.			
	Possible cause	Solution	
5.1	High resistance when adjusting the opening force.	Open the drawer by tapping to release the release spring.	
		Opening force can now be freely adjusted.	
6 Drawer will not close.			
	Possible cause	Solution	
6.1	After activation or release, the drawer opened by less than 120 mm.	Open the drawer at least 120 mm and then close it again.	
6.2	Tipmatic Soft-close unit is positioned where the follower is in the way.	Press firmly. A clear clicking sound is heard. Open the drawer. Drawer will now close. "Self-rectification".	
6.3	Activator bent.	Bend the activator horizontally by feel. Ensure that the connection is secure, otherwise replace the unit.	
7 Excessive closing resistance/tall and light objects fall over			
	Possible cause	Solution	
7.1	Load of the drawer is too low.	Push the drawer closed until the self-retracting mechanism engages or until it cannot be pushed any further.	
		Use Tavinea Sorto or Tavinea Optima organisation system.	